



RESIDENTIAL UTILITY APPLICATION

****Please submit with Photo of Valid Government ID & 1st page of Closing Disclosure or Lease Agreement****

Office Use Only:

Acct #	_____
Closing/Lease	___ ID ___ Service Agrmt ___
WT	___ WW ___ RF ___ P/U Day ___
Turn on Time	_____ Payment _____
New Con List	_____ Email _____

Service Address: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

Own Rent Landlord (attach Landlord Agreement) Date you would like service to start: ___/___/___

If water is turned off at the residence, please select a turn on time: 8am-12pm OR 1pm-5pm

The City of Kyle cannot disclose any information on your account unless you permit us to do so. Please select an option below:

- I would like my account confidential meaning no information can be given to anyone except the applicant(s) listed below.
- I authorize the City of Kyle to disclose the information in my utility account records.

Applicant Information

Name: _____ Driver's License _____ State: _____

Date of Birth: ___/___/___ Check here if you are 65 years or older (10% discount on Trash Service)

Primary Phone #: _____ Email Address: _____

Social Security: _____ - _____ - _____ **Enroll in E-Billing and Waive Paper Bills?** Yes No

Co-Applicant Information

Name: _____ Driver's License _____ State: _____

Date of Birth: ___/___/___

Primary Phone #: _____ Email Address: _____

Social Security: _____ - _____ - _____

Payment Method (FOR SET UP FEES ONLY)

Credit/Debit Card # _____ Exp: ___/___

- **THIS DOES NOT ENROLL YOU IN AUTOMATIC DRAFTS**
- Cash or Check only accepted in person • This is a ONE TIME CHARGE for a deposit & service charge.

City of Kyle Service Agreement

- The meter is the property of the City. Only City Personnel are allowed to turn the water off or on at meter.
- This account will remain active in your name until you contact us in writing to have the service discontinued.**
- I understand that I (or the appointed agent) will need to keep to the agreed scheduled turn on time or be charged a second service call charge on my account if I (or the appointed agent) is not there when the technician turns on service. The appointed agent will need to have access to faucets inside the residence.
- I am solely responsible for this account. **A service charge of \$38.06 will be imposed for any returned checks.**
- BILLS MUST BE PAID ON OR BEFORE THE DUE DATE** (15th of each month) or be subject to a late penalty (10% of total balance due) and possible termination. **If terminated, a reconnection fee of \$55.13 and/or a deposit may need to be paid with the account in full before services are reinstated.**
- I understand the trash collection service is provided by Texas Disposal Systems and will be included on my monthly City of Kyle Utility Bill (if applicable).

Applicant Signature: _____ Date: ___/___/___

Co-Applicant Signature: _____ Date: ___/___/___



CITY OF KYLE

Water Service Agreement

100 W. Center • Kyle, Texas 78640 • (512) 262-3960 • FAX (512) 262-3965 • utilities@cityofkyle.com

- I. PURPOSE.** The City of Kyle is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure public health and welfare. Each retail customer must sign this agreement before the City of Kyle begins service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted.
 - B. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
 - C. No cross-connection between the public drinking water supply and a private water system is permitted.
 - D. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure-zone backflow prevention device.
 - E. No connection which allows water to be returned to the public drinking water supply is permitted.
 - F. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - G. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT.** The following are the terms of the service agreement between the CITY OF KYLE PWS TX1050002 and:

APPLICANT NAME

SERVICE ADDRESS

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards.

These inspections shall be conducted by the Water System or its designated agent prior to initiating a new water service. When there is reason to believe that cross-connections or other potential contamination hazards exist, or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross- connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

SERVICE ADDRESS: _____

DATE: _____