

City of Kyle

MONTHLY NEWSLETTER



Get connected to your city at www.cityofkyle.com

Plan your National Night Out Party!

It's never too early to start planning your neighborhood's National Night Out event! This year in Texas it takes place October 3. Contact Kyle Police Department if you would like officers to stop by your event.



Visit our website, www.cityofkyle.com, to learn more and to download the request form.

Tune in and get connected with KYLE 10

The City of Kyle's Government Access Channel, KYLE 10, is on Spectrum Cable.

Check it out for event schedules, live and re-broadcasts of meetings, staff interviews, documentaries, How-To safety videos and much more. We're adding more each day!



Tell us what you'd like to see on KYLE 10. Email khilsenbeck@cityofkyle.com.

Get to know your water bill

Breakdown your water bill; see the info in this section and visit our website for more information and water saving tips.

Rate blocks 2017-18

The City's water rate blocks are designed to encourage and promote water conservation. The more you use, the higher the cost.

Below are the rate blocks for inside city residential water usage; these rates have not changed since 2012.

| If you use: | The rate per 1,000 gallons is: |
|--------------------------|--------------------------------|
| 1 to 4,000 gallons | \$4.40 / 1,000 g |
| 4,001 to 8,000 gallons | \$5.50 / 1,000 g |
| 8,001 to 12,000 gallons | \$6.61 / 1,000 g |
| 12,001 to 16,000 gallons | \$7.69 / 1,000 g |
| 16,001 to 20,000 gallons | \$8.80 / 1,000 g |
| 20,001 to 30,000 gallons | \$9.90 / 1,000 g |
| 30,001 to 50,000 gallons | \$11.01 / 1,000 g |
| 50,001 gallons or more | \$13.20 / 1,000 g |

What's it all mean?

Legend

- 1 Data from water meter
- 2 Service/connection charge: water (called Water Minimum on bill)
- 3 Water usage charge
- 4 Service/connection charge: WW (called WW Minimum on bill)
- 5 WW usage / service charge
- 6 Stormwater / Drainage fee
- 7 Refuse/Solid waste collection
- 8a Refuse franchise fee
- 8b Monthly solid waste admin fee
- 9 Total current utility bill (if paid by due date)
- 10 Special message from city
- 11 Service Period
- 12 Billing date
- 13 Due date

How do I find out if I have a leak?

If a customer calls about what they think is a high water bill, we work to determine if there is a problem such as a leak. Our meter techs come to the home upon request. They ask customers to turn off everything that uses water. Then they walk with the customer to the water meter. The red indicator on the meter should not move. If it is moving, there is a leak or an issue somewhere.



Did you know?

The city's UB supervisor runs a monthly report on every account looking for anomalies/outliers. So if your average usage is 8,500 gallons but the current bill shows it at 20,000 (or 2,000), she flags it and a meter tech comes to your house to research the issue.

Want water saving tips?
Check our website under Utility Billing.

Questions? Contact Utility Billing at (512) 262-3960

Kyle City Council Meetings

Stay connected to your city by attending city council meetings. They take place at 7 p.m. at Kyle City Hall the first and third Tuesdays of each month (unless otherwise noted).



Watch them live on KYLE 10 or streamed on our website. You can also see the archived videos that you may have missed on our website.

**Next Council Meeting:
Wednesday, Oct. 4, 7 p.m.**

NOTE: Meetings typically take place on Tuesday nights. Kyle City Council voted to move this meeting to Wednesday because National Night Out is October 3.

Calendar of Fun

Save the dates because the City of Kyle has all kinds of fun going on this fall! Check this out:

October 3 – National Night Out Block Party with KPD, begins at 6 p.m. in City Square Park (many neighborhoods around town are hosting their own block parties as well)

October 14 – Kyle Founders Parade, begins at 10 a.m. Travels from Gregg-Clarke Park to City Square Park in downtown Kyle

October 28 – Center Street Trick or Treat & Costume Contest, City Square Park, 1-4 p.m.

October 28, 30, 31 – City Hall Halloween House, Kyle City Hall (stay tuned to e-News and social media for details)

November 29 – Santa's Arrival & Tree Lighting Ceremony, City Square Park, starts at 4:30 p.m.

Want more? Visit www.cityofkyle.com!

We hope you enjoy the monthly Kyle newsletter! Questions, comments or story ideas? Email khilsenbeck@cityofkyle.com

Stay connected to your city:

Learn about important issues, meetings, events and more by connecting with us on our website or on social media.

Visit www.cityofkyle.com, like us on **Facebook** and follow us on **Twitter**, @KyleGovernment.

Check out pics at www.instagram.com/kylegov/

Questions? Call 512-262-1010.

